

TERMS OF SERVICE

1. The DBS QR Ang Baos and Lunar New Year Notes Exchange Pre-Order service (“Service”) is available only to clients of DBS Treasures, DBS Treasures Private Client and DBS Private Bank or such other DBS clients as determined by DBS.
2. DBS QR Ang Baos and new notes will be provided subject to availability. If new notes are unavailable, Fit notes will be issued instead.
3. DBS will debit the client’s first party nominated DBS/POSB account up to 3 business days prior to the client’s specified preferred date of collection.
4. Uncollected pre-ordered notes will be kept for a maximum of 3 business days from the collection date, after which DBS shall credit the client’s nominated DBS/POSB account with the dollar amount of the uncollected pre-ordered notes.
5. Limited to 1 Online reservation per client. No amendments allowed once reservation is confirmed.
6. Uncollected pre-ordered DBS QR Ang Baos will be kept for a maximum of 3 business days from the collection date.
7. This Service is only available at the following Centres from Monday to Friday:
 - DBS Treasures MBFC - 8.30am to 5.30pm
 - DBS Treasures Siglap - 8.30am to 5.30pm
 - DBS Treasures Ngee Ann City - 9am to 6pm
 - DBS Treasures Private Client at MBFC - 8.30am to 4.30pm (strictly for clients from DBS Private Bank and Treasures Private Client)
 - DBS Private Bank at MBFC Level 6 - 8.30am to 4.30pm (strictly for DBS Private Bank clients)
8. In order to minimise your waiting time, please collect your notes on your selected day and time. For more information on Centre locations and business hours, please visit www.dbs.com.sg/private-banking/deposits/bank-with-ease/treasures-centres.
9. Each client:
 - a) Undertakes to comply with the provisions of the Personal Data Protection Act (Cap 26 of 2012) (“Act”); and
 - b) Confirmed that he/she has read and agrees to be bound by the terms of the DBS Privacy Policy, a copy of which can be found on www.dbs.com/privacy
10. DBS may by prior written notice, vary these terms or discontinue the Service. The prior written notice may be given by exhibiting a notice at our Centres, on DBS’ website or via publication through any media. The obligation to give prior written notice does not apply in an emergency or where it is not practicable to give such notice.
11. DBS’ decision on all matters relating to the Service will be final and binding. In the event of any inconsistency between these terms and conditions and any marketing or promotional material relating to the Service, these terms will prevail.