

Terms and Conditions Governing the Online Travel Fair 2016 Spend & Redeem Promotion

The Promotion

1. The Online Travel Fair 2016 Spend & Redeem ("**Promotion**") is organized by DBS Bank Ltd ("**DBS**")
2. Promotion is valid from 11 to 24 Aug 2016 ("**Qualifying Period**").

Participation in the Promotion constitutes acceptance of these Terms and Conditions.

Eligibility

3. To qualify for the Promotion, customers must be a DBS/POSB Credit or Debit Card cardmember ("**Cardmember**") whose Card account(s) are valid and in good standing with DBS.
4. To qualify for the Promotion, the Cardmember must:
 - a) Charge a minimum of S\$350 on online travel-related transactions ("**Qualifying Spend**") to one DBS/POSB Credit or Debit Card ("**Card**") during the Qualifying Period
 - b) Be the first 3,500 Cardmembers to successfully register their redemption during the Online Travel Fair
5. DBS shall not be responsible for any failure or delay in posting of sales transactions which may result in a Cardmember being omitted from the Promotion.

Participation in the Promotion

6. To participate, the Cardmember must:
 - a) Launch the DBS Lifestyle app. For new users, download the DBS Lifestyle app via App Store, Google Play Store or Windows Store.
 - b) Select the "Online Travel Fair" banner on the App Homepage and Challenge page to view the available gifts and their corresponding min. spend requirements.
 - c) Select the desired gift ("**Gift**") which corresponds to the spend tier the Cardmember has met. Click "Redeem" at the bottom of the page.
 - d) Key in their Full Name, NRIC/Passport Number, 15/16 digit Card number and amount spent (which was used for your purchases) in the registration form
 - e) The redemption is saved as an e-coupon under the "My Coupons" tab in the app
 - f) Go to "My Coupons" in the app to retrieve the Gift e-coupon and proceed for redemption as per the instructions
7. Cardmembers must register by 24 August 2016 at 2359 hours.
8. Each Card can only be registered once. In the event that multiple registrations with the same Card Number are recorded, the first registration will be taken as final.
9. Cardmembers must ensure that their particulars registered are true, complete and accurate in all respects, and that the Bank may rely on the information of this registration to contact them for purpose of this Promotion.
10. Each Card that meets the Qualifying Spend can redeem 1 Gift from the list below, according to the customer's spend tier, while stocks last:
 - Spend between S\$350 – S\$599.99
 - i. S\$10 Watson's voucher

- ii. S\$10 Comfort/ CityCab promo code
 - Spend between S\$600 – S\$1,499.99
- iii. S\$20 Comfort/ CityCab promo code
- iv. The Shilla Duty Free S\$20 voucher
 - Spend between S\$1,500 - S\$2,499.99
- v. OSIM uSnooz
- vi. 21 inch expandable hardcase luggage
 - Spend between S\$2,500 - S\$4,999.99
- vii. 15,000 AirAsia BIG Points
- viii. 25 inch expandable hardcase luggage
 - Spend S\$5,000 and above
- ix. 40,000 AirAsia BIG Points
- x. 29 inch expandable hardcase luggage

Redemption details for Gift (i) stated in Clause 10 is as indicated below:

- The S\$10 Watsons voucher is valid for redemption till 31 December 2016.
- Voucher must be presented prior to purchase.
- To redeem the voucher, Cardmembers must access their saved voucher via the DBS Lifestyle app and click "Redeem when in store" when they are ready to redeem the voucher at the Watson's outlet.
- Voucher is valid for redemption at all Watson's outlets.
- Voucher is valid for one-time use in a single receipt.
- Voucher cannot be used in conjunction with any other on-going offers, promotions, discounts, privileges, vouchers, rebates, loyalty programmes or in-house offers.
- Voucher is not exchangeable for cash or any other Gifts. Value not fully redeemed is not refundable.
- This voucher entitles the bearer to redeem products of the equivalent value in Singapore only.
- Any return product purchased using this voucher can only be exchanged for another product of a lower or equivalent value.
- Any balance payment must be made with a DBS/POSB Credit/Debit Card.
- Merchant reserves the right of final decision to refuse the use of any voucher in any cases of dispute.

Redemption details for Gift (ii & iii) stated in Clause 10 is as indicated below:

- The promo code is valid for redemption till 28 Feb 2017.
- The promo code is valid for redemption on all Comfort and CityCab Taxis.
- To enjoy discounts from the promo code, all bookings must be made through the latest ComfortDelGro Taxi Booking Application.
- Click on the "Redeem when in store" button when you are ready to book your taxi. You will receive a unique promo code to enjoy S\$10/ S\$20 off your taxi fare.
- Your unique promo code must be accurately entered into the "Promo Code" field on the ComfortDelGro Taxi Booking App and submitted together with the taxi booking for the taxi ride to be entitled for the promotion.
- The validity of each promo code redemption will be verified at each taxi booking.
- The promo code value will be deducted from the final taxi fare at the end of the taxi trip.
- There will be no refund of the balance promo code value should the final taxi fare be below the promo code value.
- The promo code value is redeemed upon successful taxi confirmation.
- The passenger forfeits the promo code entitlement once a confirmed taxi booking is cancelled or passenger fails to turn up.

- The promo code is valid for one-time use in a single receipt.
- The promo code cannot be used in conjunction with any other on-going offers, promotions, discounts, privileges, vouchers, rebates, loyalty programmes or in-house offers.
- The promo code is not exchangeable for cash or any other items. Value not fully redeemed is not refundable.
- DBS and ComfortDelGro Taxi reserves the right at its absolute discretion to terminate the promotion or vary, delete, add to any of these Terms and Conditions from time to time without prior notice including without limitation the date of the promotion.

Redemption details for Gift (iv) stated in Clause 10 is as indicated below:

- The Shilla Duty Free S\$20 voucher is valid for redemption till 28 Feb 2017.
- Present the coupon prior to purchase.
- Click on the "Redeem when in store" button when you are at The Shilla Duty Free store and ready to redeem your voucher. Scan the QR code provided to offset S\$20 from your bill.
- Voucher is valid for redemption at all The Shilla Duty Free outlets located at Terminal 1, 2, 3 at Singapore Changi Airport.
- Voucher is valid for one-time use in a single receipt.
- Voucher cannot be used in conjunction with any other on-going offers, promotions, discounts, privileges, vouchers, rebates, loyalty programmes, in-house offers and for purchasing Chanel products.
- Voucher is not exchangeable for cash or any other items. Value not fully redeemed is not refundable.
- This voucher entitles the bearer to redeem products of the equivalent value in Singapore only.
- Any balance payment must be made with a DBS/POSB Credit/Debit Card.
- Terms and conditions may be amended or withdrawn without prior notice, at the sole discretion of DBS and The Shilla Duty Free.
- The Shilla Duty Free reserves the right of final decision to refuse the use of any voucher in any cases of dispute.

Redemption details for Gift (v) stated in Clause 10 is as indicated below:

Redemption Period: 11 August – 30 September 2016

Redemption Venue: Mojito Redemption Centre @ Plaza Singapura Extension
#04-60/61, 68 Orchard Road, Singapore 238839

Opening Hours: 12 p.m. to 8 p.m. daily (closed on public holidays)

Tel: 6534 8095

- To redeem the OSIM uSnooz, Cardmembers must call the Mojito Redemption Centre to arrange for pick-up or delivery.
- For pick-up, customers will visit the Mojito Redemption Centre. Cardmembers must access their saved voucher via the DBS Lifestyle app and click "Redeem when in store" and scan the QR code provided when they are ready to redeem the gift at the Mojito Redemption Centre.
- For delivery, Cardmembers must access their saved voucher via the DBS Lifestyle app and click "Redeem when in store" and scan the QR code provided when the delivery arrives. Delivery is chargeable at S\$18 per customer. Payment for delivery must be via a DBS/POSB Credit or Debit Card.

Redemption details for Gift (vi, viii & x) stated in Clause 10 is as indicated below:

Redemption Period: 11 August – 30 September 2016

Redemption Venue: Mojito Redemption Centre @ Plaza Singapura Extension
#04-60/61, 68 Orchard Road, Singapore 238839

Opening Hours: 12 p.m. to 8 p.m. daily (closed on public holidays)

Tel: 6534 8095

- To redeem the luggage, Cardmembers must call the Mojito Redemption Centre to arrange for pick-up or delivery. Stocks are limited and alternative collection dates/arrangements will be provided if the luggage is out of stock.
- For pick-up, customers will visit the Mojito Redemption Centre, access their saved voucher via the DBS Lifestyle app, click "Redeem when in store" and scan the QR code provided.
- For delivery, customers will need to access their saved voucher via the DBS Lifestyle app, click "Redeem when in store" and scan the QR code provided when the delivery arrives. Delivery is chargeable at S\$18 per customer (limited to 2 luggage) or S\$25 per customer (more than 2 luggage). Payment for delivery must be via a DBS/POSB Credit or Debit Card.

Redemption details for Gift (vii & ix) stated in Clause 10 is as indicated below:

- The BIG Points will be credited into the Cardmember's AirAsia BIG Member account by 31 October 2016.
 - Cardmembers will be required to register their particulars (i.e. Full Name, 10-digit BIG Member ID and last 8 digits of DBS/POSB Credit/Debit Card Number) before 15 September 2016. To register, Cardmembers are required to submit their particulars via the registration link listed on the voucher via the DBS Lifestyle app. Forms with incorrect/missing information will not be processed.
 - The BIG Points are valid for 3 years from the date of issuance.
11. All Gifts not collected/redeemed before the expiry date as indicated in the e-coupon will be forfeited.
 12. The Gift(s) are non-exchangeable, non-transferable and non-replaceable. DBS is entitled to replace the Gift with item(s) of similar or other value without prior notice. Gifts cannot be converted into cash. DBS may replace, withdraw or add Gifts at any time without notice or liability.
 13. Promotion is valid for online travel-related transactions only. "Online travel-related transactions" are retail transactions on travel-related purchases made via the internet and processed by the respective merchants/acquirers as an online transaction through Visa/ MasterCard/ American Express Worldwide networks. These include the following:
 - a) payments to tour agents;
 - b) payments to airlines;
 - c) payments to hotels (local and foreign);
 - d) payments to selected online retail merchants. Visit www.dbs.com.sg/fairs for full list of participating merchants;
 - e) any other transactions determined by DBS from time to time
 14. Instalment Payment Plan ("IPP") transactions will qualify based on the full retail value of the IPP on the receipt.
 15. Any refunds made on transactions that form the Qualifying Spend will result in a charge of the full retail value of the Gift to the Cardmember without prior notice.
 16. For non-Singapore dollar Qualifying Spend charged to a Card, the transaction amount posted in the Cardholder's registered card account (which is inclusive of the exchange rate conversion and commission, if any) will be considered as the amount of the Qualifying Spend for the purpose of the minimum spend criteria for the Online Travel Fair Promotion.

General

17. DBS will have the final decision on all matters regarding the Promotion.
18. DBS may change these terms or suspend/terminate the Promotion without giving notice.
19. Notwithstanding anything herein, DBS has the absolute discretion to determine the eligibility of any person to participate in the Promotion.
20. If DBS subsequently determines that a person is in fact not eligible to receive the Gift or to participate in the Promotion, for any reason whatsoever, DBS may at its discretion charge the full retail value of the Gift to the Cardmember without prior notice. Each participant of the Promotion authorizes and consents to DBS charging the full retail value of the Gift to any of his/her/their DBS/POSB Credit & Debit Card account(s).
21. These terms and conditions shall be read in conjunction with the DBS Cards General Promotions Terms & Conditions. In the event of any inconsistency, these terms and conditions shall prevail insofar as they apply to the Promotion. Please visit www.dbs.com.sg/dbscardstnc for a copy of the DBS Cards General Promotions Terms & Conditions.
22. Cardmembers consent to DBS collection and use of Cardmembers' personal data and the use and disclosure of Cardmembers' personal data by/to third parties for the purpose of the Promotion. Cardmembers agree to the terms of the DBS Privacy Policy, a copy which can be found at www.dbs.com/privacy.