

## Terms and Conditions Governing DBS Visa Debit Card Cashback Programme ("Cashback Programme")

- 1. The Cashback Programme is applicable to the following cards (collectively "Qualifying Cards")
  - i) DBS Visa Debit Card
  - ii) DBS Treasures Visa Debit Card
  - iii) DBS Treasures Private Client Visa Debit Card
  - iv) DBS Private Bank Visa Debit Card
  - v) DBS SUTD Visa Debit Card
- 2. The Cashback Programme allows DBS Visa Debit Cardmembers ("**Cardmembers**") to earn the following cashback ("**Cashback**"):

Spend category	Cashback	Cashback Cap
Online food delivery <sup>1</sup>	4% Cashback	S\$20 per
		Cardmember per
Local transport <sup>2</sup>	3% Cashback	calendar month
(Ride-hailing, Taxis and SimplyGo)		
Foreign currency transactions <sup>3</sup>	2% Cashback	
(including online purchases)		
	Additional 3% Cashback <sup>4</sup>	S\$20 per
	(June 2024)	Cardmember

Important notes:

<sup>1</sup>Cashback for Online Food delivery is applicable to SGD spend at establishments classified under Visa Merchant Category Code 5812, 5813, 5814 and categorised as online transactions (i.e.Deliveroo, GrabFood, Foodpanda, McDonald's McDelivery, WhyQ, etc)

<sup>2</sup>Ride hailing merchants under Local transport includes; Gojek, Grab, Ryde, TADA and Lyft. For taxis, all taxi merchants with card acceptance will also be included. SimplyGo refers to local public buses and trains where fares are directly debited from the Qualifying Cards.

<sup>3</sup>Foreign currency transactions include both offline and online transactions. It excludes foreign currency transactions charge through Dynamic Currency Conversion (DCC).

<sup>4</sup>Additional 3% Cashback is valid for foreign currency transactions charged to a Qualifying Card between 1 and 30 Jun 2024 only.

- 3. To successfully enjoy Cashback on the Visa transactions, Cardmember must meet the following requirements;
  - i) Charge a minimum of S\$500 across any of his/her Qualifying Cards in the same calendar month ("**Minimum Spend**").
    - a. Minimum Spend is calculated based on the date of transaction within each calendar month.
    - b. It excludes posted 0% interest-free instalment plan monthly transactions, posted My Preferred Payment instalment plan ("MP3") monthly transactions, interest, finance charges, cash withdrawal, Cash Advance, balance transfer, SAM online bill payments, bill payments via internet banking and all fees charged by DBS.



- ii) Keep cash withdrawals to S\$400 and below across all DBS/POSB Cards, including Qualifying Cards, at local DBS/POSB ATMs and Branches within each calendar month.
  - a. Cash withdrawals refer to withdrawals from current/savings accounts, Cashline accounts, and over the counter withdrawal at DBS/POSB Branch (with or without DBS/POSB Card).
  - b. Cashiers order, fund transfers at branch and withdrawals from POSB Cash-Points will not be considered as cash withdrawal.
  - c. For avoidance of doubt, cash withdrawal from joint accounts (with or without card) will be considered as cash withdrawal for both joint account holders.
- 4. Cashback is subject to a cap of S\$20 per Cardmember per calendar month regardless of the number of Qualifying Cards held by the Cardmember. Where a Cardmember has more than one Qualifying Card, Cashback will be credited to the Qualifying Card with the highest Visa Spend.
- 5. Cashback is calculated based on the date of transaction in that calendar month and posted by 3<sup>rd</sup> of the following month. Cashback earned for the month's transactions will be credited within 60 days to your Qualifying Card and reflected in your monthly Debit Card/bank account statement. DBS shall not be responsible for any failure or delay in posting of sales transactions by merchants which may result in an eligible transaction being rendered ineligible for the Cashback.
- 6. Qualifying Card and/or primary Current or Savings Account ('Linked CASA Account') must be at good standing or not blocked for use and conducted in a proper and satisfactory manner as determined by DBS in its sole discretion at the time of crediting the Cashback. In the event that the relevant account is delinquent, voluntarily or involuntarily closed or terminated or blocked for use for any reason whatsoever before the Cashback is credited into the said account, DBS reserves the right not to credit the Cashback.
- 7. Cashback will not be awarded for the following:
  - i. payments made via AXS (except Pay+Earn), SAM and eNETS;
  - ii. payments made to CardUp, iPaymy, Mileslife and SmoovPay;
  - iii. payments to educational institutions;
  - iv. payments to financial institutions (including banks, online trading platforms and brokerages);
  - v. payments to government institutions and services (court cases, fines, bail and bonds, tax payment, postal services, parking lots and garages, intra-government purchases and any other government services not classified here);
  - vi. payments to hospitals, professional service providers (including but not limited to accounting, auditing, bookkeeping services, advertising services, funeral services, legal services and attorneys) and payment for parking lots;
  - vii. payments to insurance companies (sales, underwriting and premiums);
  - viii. payments to non-profit organisations;
  - ix. payments made via online banking;
  - x. payments made via telephone or mail order;
  - xi. any top-ups or payment of funds to payment service providers, prepaid cards, any prepaid accounts or purchase of prepaid cards/credits (including but not limited to EZ-Link, GrabPay, NETS FlashPay, Razer Pay, ShopeePay & Singtel Dash);
  - xii. any transaction with transaction description "AMAZE";
  - xiii. interest, finance charges, cash withdrawal, Cash Advance, balance transfer, bill payments via internet banking and all fees charged by DBS;
  - xiv. utility bill payments;
  - xv. transactions related to betting (including casino levy payment, lottery tickets, casino gaming chips, offtrack betting, and wagers at race tracks);



- xvi. transactions related to crypto currencies;
- xvii. foreign currency spend charged through Dynamic Currency Conversion; and
- xviii. any other transactions determined by DBS from time to time.
- 8. DBS reserves the right to claw-back the Cashback amount without prior notice if it reasonably determines that the customer is not eligible for the Cashback, including where the Cashback was awarded due to an error, cancelled or the transaction is not a retail spend.
- 9. DBS shall not be responsible for any failure or delay in posting of transactions which may result in any Cardmembers being omitted from enjoying the Cashback.
- 10. DBS may vary these Terms and Conditions or suspend or terminate the Cashback Programme without any prior notice or liability to any party.
- 11. DBS' decision on all matters relating to the Cashback Programme shall be final. No correspondence or claims will be entertained.
- 12. All Cardmembers consent under the Personal Data Protection Act (Cap 26 of 2012) to the collection, use and disclosure of the Cardmembers' personal data by/to the DBS' agent or vendors and such other third party for the purpose of the Cashback Programme and Cardmembers confirm that they agree to be bound by the terms of the DBS Privacy Policy, a copy of which can be found on www.dbs.com/privacy.
- 13. Purchases are directly deducted from Cardmembers' bank account. There are potential risks of unauthorised signature-based, contactless or card-not-present transactions. Subject to the DBS Debit Card Agreement, the maximum liability for unauthorised transactions not due to Cardmembers' negligence is S\$100. Please allow up to 14 days to process refunds. DBS Debit Card Agreement Terms and Conditions apply. For a copy of the DBS Debit Card Agreement Terms and Conditions apply. For a copy of the DBS Debit Card Agreement Terms and Conditions apply. For a copy of the DBS Debit Card Agreement Terms and Conditions apply. For a copy of the DBS Debit Card Agreement Terms and Conditions apply.