

## **Terms & Conditions**

- A minimum of 100 Bonus Points is required to convert them into a voucher.
- The conversion rate is that every 100 points equal a \$30 Bonus Point Voucher.
- Bonus Point vouchers are available in four denominations: \$10 (in multiples of 3pcs), \$30, \$300, and \$3000.
- Once converted, Bonus Point vouchers cannot be converted back into Bonus Points.
- Bonus Point vouchers are stored in the voucher wallet within the Takashimaya App, with a maximum storage capacity of 30 vouchers at any given time.
- Bonus Point vouchers can be utilized at the main cashier counters in Takashimaya Department Store, except for F&B outlets, specific independent tenants, Takashimaya Specialty Stores, and the Takashimaya Online Store.
- Bonus Point Vouchers expire one year after conversion, and no refunds are provided for expired vouchers. Extensions are strictly not permitted.
- Bonus Point vouchers can be used in conjunction with other vouchers.
- Vouchers can only be transferred to other Takashimaya cardholders once and cannot be further transferred once they have been accepted by the recipient.
- Senders have the option to reclaim Bonus Point voucher sending before acceptance by recipients. However, once accepted, vouchers cannot be reclaimed.
- Recipients must accept the Bonus Point voucher in the Takashimaya App within 24 hours using the verification code received via SMS.
- Any unaccepted vouchers will be automatically returned to the sender after 24 hours.
- Bonus Point Vouchers cannot be exchanged for cash or Takashimaya Gift Vouchers, nor can they be used to purchase Takashimaya Gift Vouchers or any other types of vouchers.
- Bonus Point vouchers are non-refundable under any circumstances. Whether partially used, fully utilized, or left entirely unused, Bonus Point Vouchers cannot be refunded, returned, or reinstated to their original state.
- Takashimaya Singapore Ltd reserves the right to alter or amend the terms and conditions without prior notification